

# Cardiology Northwest

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## Cardiology Northwest Policy Form

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These Policies are based on our mission of, *"Absolute Love for Pets."*

Your first visit to Cardiology Northwest includes the following benefits:

Initial consultation for:

- History taking and examination
- Review of records and previous diagnostic testing
- Recommendations for additional diagnostic tests
- Estimate of cost for recommended testing

Follow up consultation, generally later the same day, for:

- Discussion of diagnostic tests
- Medication and treatment recommendations
- Recheck recommendations

Referral letter to your regular Veterinarian and phone consultation if needed.

Approvals for prescriptions until your next recheck appointment.

If you are referral from a Veterinarian, we ask that you use our hospital only for services related to the referral. For all other routine veterinary care, please consult your regular Veterinarian.

In order to best serve your pet's changing needs, we require regular recheck examinations for prescription approvals. These rechecks are usually scheduled every two to six months to a year depending on the severity of the problem. Recheck examinations are generally less expensive than the initial visit.

**We cannot accept returned prescriptions for a refund, but we will be happy to take them as a donation.**

We attempt to give estimates of the cost of all services before performing them. Sometimes in a hospitalization or emergency it is difficult to give an accurate estimate. Please tell us if you are concerned about the cost. We accept cash, checks, debit cards, VISA, Master Card, Discover Card and American Express.

**All fees are due when they are incurred. Balances over 30 day old are subject to finance fees.**

If you have an emergency, please call us at 503-246-9689, or your regular Veterinarian. If it is after hours, please call the Emergency Veterinary Clinic of Tualatin at 503-691-7922, Northwest Veterinary Specialists at 503-656-3999, VCA Southeast Portland Animal Hospital at 503-255-8139 or Emergency Veterinary Services of Vancouver at 360-694-3007. If these are not convenient for you please contact your local veterinary office for emergency services in your area.

**I have read and understand the above policies.**

Client Signature \_\_\_\_\_ Date \_\_\_\_\_